



RxLogix Corporation

Title: Technical Support Analyst - Professional Services

Location: Noida, India

Date-24th March 2020

Job Status: Full Time

General Purpose: RxLogix Corporation is seeking a System Analyst to join our team to provide support related activities for various PV Applications.

Primary responsibility of this person would be to work in a 24x7 support team providing support for RxLogix Reporting Platform and Argus.

Essential Duties & Responsibilities:

- L1 and L2 Support
- Issue Management and Q&A
- Configuration Management
- Client Management
- SLA Tracking

Minimum Requirements:

- B.Tech or equivalent
- 2-4 years of experience
- Demonstrated proficiency in working on multiple projects and deadlines
- Strong problem solving and troubleshooting skills
- Excellent verbal and written communication skills

Preferred Qualifications:

- Experience in SQL and PL/SQL is a plus
- Prior Support experience
- Experience in managing and working in a team which provides 24x7 support.

Travel Expectations

- 0%