

Job Description

Title: Business Quality Analyst

General Purpose: Primary business/functional/application consultant on client/internal project, providing support in developing business processes, configuring the application, and implementing application and business process.

Essential Duties & Responsibilities: Provides business and technical support including the following:

- Provide assistance in the business of drug safety and pharmacovigilance.
- Provide application support on data warehousing products including Argus and related modules. This includes consulting on:
 - Business Process Development
 - Issue resolution
 - Running workshops and pilots
 - System validation, etc.
- Accountable for specific application deliverables such as configuration.
- Consult on more than one implementation at one time.
- Provide Argus and Axway Production support.
- Provide UAT support for Argus and its interfaces
- Participate and contribute toward knowledge transfer to the technical team, monitor engagement team performance, and provide timely feedback to company as well as the RxLogix Clients.
- Write, execute and review skills for validation protocols like Installation Qualification (IQ), and Operational Qualification (OQ).
- Write Test Cases, Validation Master Plan (VMP) and Test Summary Report (TSR).
- Practice development (internal) projects as assigned, to grow the company assets.
- Technologies and Tools used: Argus, Argus ESM, Axway, ARISg, ARISg IRT, Load Runner, TOAD, HP ALM (QC), Informatica, Abinitio, FirstDoc (EDMS), Remedy (Change Management), SQL, PL-SQL

Minimum Requirements:

- Master's Degree preferably business or science and 2 years experience, or
- Bachelor's Degree and five years experience
- Experience in current technologies and platforms including project management tools and database applications.

Preferred Qualifications

- Direct Drug Safety systems (e.g., Argus) experience.
- Experience delivering enterprise software implementations.
- Experience in pharmaceutical environment, preferably in system validation and/or pharmacovigilance, or in drug safety departments.

Travel Expectations

- 0-15%

Location

- Princeton
- New Delhi

