Quality Policy

RxLogix is committed to provide Quality Products and Services to all its customers. To achieve this, we shall strive to:

- Develop and implement a robust QMS to meet the needs and expectations of our customers by complying with regulatory, statutory, and committed requirements.
- Communicate the Quality Policy effectively to all our employees and relevant personnel.
- Continuously improve the QMS by recruiting and training proficient staff to achieve customer satisfaction.
- Proactively solicit customer feedback and implement necessary remedial actions.
- Strive for Continual improvement initiatives to increase business efficiency.

Cyber Security Policy

RxLogix is committed to establishing and improving cyber security posture while minimizing its exposure to risks to safeguard its assets:

- Consistently meet and exceed customer expectations.
- Empower RxLogix employees through continuous and frequent trainings.
- Comply with the applicable international cyber security standards.
- Utilize effective risk management techniques to identify and mitigate existing and anticipated risks associated with our business.
- Safeguard RxLogix stakeholders, information, and assets against potential threats that may disrupt business operations.
- Implement efficient business continuity and disaster recovery management controls.
- Ensure continual improvement of the ISMS.
- Guarantee adherence to all relevant regulatory and legal obligations to safeguard the Company's financial well-being and uphold the reputation and brand image of RxLogix.

Environment Management Policy

The RxLogix mission is to deliver innovative IT software products, services, and technology to advance pharmacovigilance and drug safety operations at life sciences companies, thereby improving public health and patient safety worldwide. As an integral part of our business planning, processes, and decision-making, importance is placed on the effort to minimize environmental impacts concerning our activities, products, and services.

The Policy has been defined as a reference point for establishing and reviewing our organization’s goals for continual improvement.

- Encourage sustainable growth by conserving resources like energy, water, and paper to create a positive environmental impact and safeguard our planet.
- Integrate environmental considerations into all business strategies and initiatives.
- Implement best practice solutions and technologies to enhance environmental performance.
- Educate, train, and inspire employees to perform tasks in an environmentally responsible manner, ensuring that a continuous commitment to professionalism remains integral to our business objectives.
- Adhere to all applicable regulatory requirements and obligations.
- Adhere strictly to the requirements of the ISO 14001 Environmental Management System and continuously improve its effectiveness.

Our Environmental Policy serves as the foundation for setting Environmental Objectives across all levels. Through its implementation, we are dedicated to achieving business objectives aimed at becoming a socially responsible corporate entity.

Confidentiality

This document contains proprietary information. Unauthorized copying or disclosure is prohibited. RxLogix firmly believes in maintaining the highest principles of professional ethics and adheres to the confidentiality agreements of the respective parties. RxLogix has demonstrated the ability to develop quality solutions while maintaining full confidentiality.